

Regularly check

www.scambs.gov.uk/coronavirus



Details about how our services are impacted



Information about support for residents



Tips on how you can help your community



The latest support and guidance for local businesses



Advice for community groups



A form which you can fill out if you need help, or know someone who does



Advice for people at higher risk

www.scambs.gov.uk/coronavirus

Key contacts:

Automated 24/7 line

To make payments for Council Tax, Rent, Business Rates, Sundry debt invoices

📞 03450 455 218

Benefits

✉️ benefits@scambs.gov.uk

📞 03450 450 061

Business support

✉️ openforbusiness@scambs.gov.uk

Business rates

✉️ nndr@scambs.gov.uk

📞 03450 450 064

Communities team –

for community questions about the Coronavirus response locally:

✉️ duty.communities@scambs.gov.uk

📞 03450 450 500

Emergency support from 5pm to 8pm weekdays and 8am to 8pm at weekends / Bank Holidays: 01954 713 398

Council housing

✉️ duty.housing@scambs.gov.uk

📞 03450 450 051

Council housing repairs (Mears)

📞 0800 085 1313

Council house heating issues (Mears)

📞 0333 207 0766

Council tax

✉️ revenues@scambs.gov.uk

📞 03450 450 064

Dangerous structure enquiries (Building Control)

📞 0300 772 9622

Environmental Health

✉️ env.health@scambs.gov.uk

📞 03450 450 063

Environmental Health out of hours emergencies

📞 0845 609 5437

Homelessness – emergency advice for out of office hours (Evenings, weekends and bank holidays)

📞 01253 501 117

Housing advice

✉️ housingadvice@scambs.gov.uk

📞 03450 450 051

Planning

✉️ planning@greatercambridgeplanning.org

📞 03450 455 215

Recycling and waste

✉️ refuse@scambs.gov.uk

📞 03450 450 063

Rent

✉️ rents@scambs.gov.uk

📞 03450455216